February 28, 2003

Marlene Dortch, Secretary Federal Communication Commission 445 12th Street, S.W. Room TW-A325 Washington, DC 20054

Re: Ex Parte Communication in the matter of updating the Telephone Consumer Protection Act of 1991 to reflect parity in regulation with the Telemarketing Sales Rule regulations, CG Docket No. 02-278.

Dear Madam Secretary,

As President and Chairman of the Board of Castel, Inc., Castel made the following recommendations at its February 27, 2003 meeting in reference to the above-captioned matter:

- Castel supports the creations of a national "do not call" list which is easily accessible to consumers.
- Castel urges the Commission to increase enforcement actions against the annoyance attributed to telemarketing, including "dead air", abandoned calls, and unidentifiable Caller ID.
- Castel urges the Commission to promote consistency and uniformity in federal and state regulations of telemarketing practices.

This is an Ex Parte communication filed pursuant to Sec. 1.1206 of the Commission's rules.

Sincerely,

Geoff Burr, President & CEO Castel, Inc.

Robert A. Gough, Jr. Ph.D. Chairman of the Board Castel, Inc.

CC: Margaret Egler Consumer & Government Affairs Bureau